

BALKAN PMS GROUP COMPANY UPDATES

19.05.2010

Dear Friends

On behalf of the Balkan PMS Group Ltd, I am writing to update you with the latest news regarding company reorganization in order to improve the services which we offer you.

These changes include some restructuring of the company so that you will receive a more personalized and focused provision in each department, new personnel to assist you throughout, and some additional management services which we shall be offering this coming season

PART 1

Diversification of the mother company into single limited companies to ensure each individual company is able to offer a more refined and focused service to our clients in each area of expertise. The individual companies are as follows:

1.1 BALKAN PMS LTD

This company will be focused on the tour operator contracts. Balkan PMS is proud to announce that it has the Official Tour Operator Licence issued by the Bulgarian Government Registrar (RRK-01-05809) along with -tourist liability insurance (policy N1694852) which gives our company the right to deal with both foreign and Bulgarian tour operators, to contract air tickets, and to work with online booking engines such as Hotels4you (part of the Thomas Cook Group), Booking.com, along with a host of other commercial tour operators and agents

The company's official website is :

www.borovets-ski.net

1.2 SKI PROPERTY MANAGEMENT LTD

This company is responsible for the management of the apartments, villas and chalets in both Borovets and the surrounding area.

This company shall also take care of transportation, including all airport shuttles and car rental

The company has 3 luxury Mercedes Vito minibuses each to carry 8 persons (2009), and an 18 seat Mercedes Sprinter (2007). The company is also pleased to have in its fleet a Peugeot 407 Executive saloon (2006), a Skoda Fabia (2008), a Seat Ibiza (2000), and a Fiat Bravo economy car for rental (2000)

The company's official websites are :

www.borovets-pms.com

www.balkanpms-travel.com

www.dolnabania-pms.com

1.3 HUNTERS SKI SCHOOL LTD

This company is a full member of both the Bulgarian Ski School Federation and the European Ski School Federation. Hunters ski school is registered under class N 1256, and N 015896 skier liability insurance

The company's official website is :

www.hunters-ski.com

PART 2

As from the 1st of June we are pleased to offer some additional management services separate from the full management pack

1. "KEY KEEPER SERVICE "

This service is available for those clients who do not require cleaning or regular checks of their properties, but who do need to have a checkpoint for their keys in case of guests or other instances. The keys will be available for named guests and owners at our main office in the Flora Hotel, or if preferred, our staff can meet owners or guests on arrival at the individual apartments, villas and chalets. Our staff will organise for secure administration and ease of transition

The price for this service is 78 GBP per year

2. "WELCOME PACK SERVICE"

We shall be offering this service to all guests upon request on a pre book basis. The welcome pack shall consist of :

1. Milk
2. 6 eggs
3. Butter
4. Jam
5. Orange juice
6. Bread
7. Tea/ coffee
8. Cereal/ corn flakes
9. Toilet paper
10. Sugar
11. Cake

More management services will be added to the above list soon

Part 3.

New personnel:

1. Balkan PMS new booking department managers is called Mrs. Iveta Ivanova and she has full part employed from 1st of May 2010. All questions re the your bookings, availability and general questions should be referred to Mrs. Ivanova at iveta@borovets-pms.com and also to Nadia Dokuzova at nadia@borovets-pms.com

Kind regards

Stefan Dokuzov

Managing director

BOROVETS 19.05.2010

Borovets Office WINTER SEASON 2010-2011

For your convenience, again this season we have opened the office in Borovets. It is situated in the resort of Borovets at the Flora complex; on entering the complex, the office is located on the right by the main entrance. The office is open every day (including weekends and bank holidays) from 08.30 am till 18.30 pm. In addition, throughout the winter season, there will always be a PMS representative available throughout the day in HUNTERS restaurant and in HUNTERS depot in the Flora Clover building. In the case of an emergency, please do not hesitate to contact your personal representative. On 00359 895 52 50 25
Balkan PMS Hotel Flora Borovets 2010 Email: office@borovets-pms.com

Supermarkets

We would like to inform you that there is now three super markets in Samokov the first being Billa opened last year , now there is also T-Market and Pickadilly in the new Mall on the out skirt of Samokov along with other shops..



The best thing for this kind of stores is that you can find there everything you might need for your home – starting with food, pots, drinks, glasses, dishes and so on! Those of you who had visited one of the stores in Sofia or other big cities in Bulgaria already know this.

THE MULTIFUNCTIONAL SPORT HALL



The town of Samokov and its citizens have another reason to be proud – the construction of multifunctional sport hall which began October 2006 and is now finished and in use.

This is a big investment for the municipality of Samokov. This ultra modern hall is a great present for all the citizens of the town and its tourists to use. The price of this project came to 15 million Lev. The capacity of the hall is 2000 seats and can offer more than 25 different kinds of sports. All the sports equipment is to European standards and requirements. There are special seats for the journalists, commentators and operators fitted inside.

Besides the main hall, there is a special training hall and facilities for press-conferences and concerts . The Hall is constructed on a municipality land, which comes to the size of 12 000 sq. m. Hopefully this is showing that our city is growing and developing rapidly, which will attract more people for the future!